

Rate Contract
Government of India
Directorate General of Supplies & Disposals
Jeevan Tara Building, 5 Sansad Marg
New Delhi-110001
Tel Number 23360610/23360537

Digitally signed by:
Ranvir Singh
Email Id:
ranvirsingh@dgsnd.gov.in

Rate Contract no. Computers/IT-1/RC-71090000/1014/81/O0259/4288
Dated 06-JAN-14

To,

HEWLETT PACKARD INDIA SALES PVT. LTD.
Building No. 2, Tower D&E, 1st to 5th floor, DLF Cyber Green, DLF Cyber
City, Phase III, Gurgaon
Contact Person - Mr. Amit Anand - 08527646655 , aanand@hp.com
Mr. Rahul Mehra , 09818217342.
Gurgaon

Sub: Rate Contract for supply of Computers, Desktop and Peripherals
Validity: From 06-JAN-14 To 30-JUN-14 .

Ref:(1) This Office Tender Enquiry No. Computers/IT-1/RC-71090000/1014/81
Opened on 04-APR-13.
(2) Your Quotation No. 4114 And Dated
22-OCT-13.

Dear Sir,

You are hereby informed that your above referred tender read with subsequent letters mentioned above for the Stores specified in the Schedules annexed has been accepted. This rate contract will be governed by the terms and conditions brought in the Form no. DGS&D 1001 including DGS&D Arbitration Clause available from DGS&d sales counter on payment of Rs. 50/- The dispute cannot be referred by the contractor or entertained by facilitation Council or any other adjudicating forum. The Rate Contract and the schedules annexed here to shall be the sole repository of this Rate Contract/Transaction.

SCHEDULES ANNEXED

1. Schedule "A" Description of stores, prices, duties/taxes.
2. Schedule "B" special conditions of contract / Other information.
3. Schedule "C" Information to DDOs about parallel rate contracts.
4. Annexure - Technical Specification
5. Schedule "D" - [Format of Letter of Authority](#)

"Suspense Account facilities for indentors of Central Civil Ministries/Departments and UT Administration, except for M/o Defence, M/o Railways and D/o Posts, have been withdrawn with effect from 03.07.2012. As per revised procedures/guidelines, the indentors are required to place funds at the disposal of O/o Chief Controller of Accounts(Supply), D/o Commerce, 16-A, Akbar Road Hutments, New delhi-110011 in the form of letter of Authority. The format of Letter of Authority is attached. The indentors are advised to allocate funds to cover the cost of stores ordered, which includes value of supply orders inclusive of all duties & taxes as per relevant Rate Contract plus 5% of the value of supply order towards other incidental charges in case of Rate Contract with firm & final prices or 10% of the value of supply order towards other incidental charges in case of rate contract with price variation clause. In addition, indentors are also required to include 2.0% of the cost of the stores (i.e value of supply order + incidental charges) as DGS&D department charges. Supply Order not accompanied with letter of authority in the prescribed

format along with requisite funds shall not be considered as valid supply orders. Ink-signed copy of Letter of Authority is to be sent to the Office of chief Controller of Accounts(Supply),D/o Commerce,16-A, Akbar Road Hutments, New Delhi-110011 by Speed Post under intimation to RC holder.Purchase Directorate concerned in DGS&D Headquarters and Inspecting Officer concerned.

The above instructions shall apply to all supply orders placed on or after 03.07.2012."

Yours Faithfully,

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Assistant Director(S)/Section Officer/Dy.Director/Director/DDG(S)
For and on behalf of the purchaser named in the Form DGS&D 1001.

COPY TO:

- 1.The Chief Controller of Accounts,Department of commerce,New Delhi/
COA Mumbai/COA Kolkata,COA Chennai.
(Through authentication cell) This issues with the approval of competent authority.
- 2.Deputy Director General of Supplies & Disposals,Chennai -10 copies each
- 3.Deputy Director General of Supplies & Disposals,Kolkata -10 copies each
- 4.Deputy Director General of Supplies & Disposals,Mumbai -10 copies each
- 5.Deputy Director General (QA),Kolkata -10 copies each
- 6.Deputy Director General (QA),Chennai -10 copies each
- 7.Deputy Director General (QA),Mumbai -10 copies each
- 8.Deputy Director General (QA),DGS&D -10 copies each
- 9.Inspection Authority ADG(QA) DGS&D New Delhi - 110001.
- 10.Quality assurance Officer Director (QA) Delhi Directorate/ Mumbai,Chennai/Kolkata.
- 11.Concurrent Audit
- 12.MIS Cell
- 13.Ledger clerk
- 14.O.L.Section
- 15.All Direct Demanding Officers as per mailing list maintained by DGS&D.
- 16.Concerned CQA(for defence item only)-As per Clause 19 of RC
- 17.Concerned SQAQO(for defence item only)-As per Clause 20 of RC

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Assistant Director (S) / Section Officer / Deputy Director/Director/DDG(S)
FOR DIRECTOR GENERAL OF SUPPLIES & DISPOSALS

SCHEDULE - A

1. Rate Contract No.: - Computers/IT-1/RC-71090000/1014/81/O0259/4288
Dated 06-JAN-14 For the Supply of Computers, Desktop and Peripherals

2. Advance Rate Contract No.: - Nil
Dated

3.(a) Name and Full Address of the Firm :-

HEWLETT PACKARD INDIA SALES PVT. LTD.
Building No. 2, Tower D&E, 1st to 5th floor, DLF Cyber
Green, DLF Cyber City, Phase III, Gurgaon
Contact Person - Mr. Amit Anand - 08527646655 ,
aanand@hp.com
Mr. Rahul Mehra , 09818217342.
Gurgaon
HARYANA - 122002
Tel. No. - 01242726857, 9818305559, 09311536145
Fax - 0124-3886941 / 9899920719
Email - dgsnd.cell@hp.com

(b) Name and Full Address of Manufacturer :-
Hewlett Packard India Sales Pvt. Ltd.
Plot No.9 to 11A and 35 to 37A, Sector -V Integrated
Industrial Estate, Panthnagar SIDCUL Udham Singh Nagar, UK
263153

(c) Brand: HP

4. Validity of Rate Contract: 06-JAN-14 To 30-JUN-14

5. Description of Item, Specification, Unit, Rate

Item Model No.	Store Description	ED	ED%	CST/VAT	CST/VAT%	Unit Service Tax	Rate (in Rs)
19 HP/3330	Desktop Computer with preloaded Operating System					NOS.	40000 Rs. FORTY THOUSAND ONLY
		N.A		Excl.	5		
	Min.Order Qty(in unit):- 1		Lead Time(in days):- 84			Rate of Supply(monthly):- 3000	
20 HP/3330	Desktop Computer with preloaded Operating System					NOS.	36500 Rs. THIRTY-SIX THOUSAND FIVE HUNDRED ONLY
		N.A		Excl.	5		
	Min.Order Qty(in unit):- 1		Lead Time(in days):- 84			Rate of Supply(monthly):- 3000	

21	HP/8300	Desktop Computer with preloaded Operating System	Configuration: Intel core i7, Operating System: Linux	NOS.	51900 Rs. FIFTY-ONE THOUSAND NINE HUNDRED ONLY
		N.A	Excl.	5	
		Min.Order Qty(in unit):- 1	Lead Time(in days):- 84	Rate of Supply(monthly):- 3000	
22	HP/8300	Desktop Computer with preloaded Operating System	Configuration: Intel core I7, Operating System: Microsoft Windows 8	NOS.	55400 Rs. FIFTY-FIVE THOUSAND FOUR HUNDRED ONLY
		N.A	Excl.	5	
		Min.Order Qty(in unit):- 1	Lead Time(in days):- 84	Rate of Supply(monthly):- 3000	
23	HP/8300	Desktop Computer with preloaded Operating System	Configuration: Intel core i 7 with trusted platform module 1.2, Operating System: Microsoft Windows 8	NOS.	55400 Rs. FIFTY-FIVE THOUSAND FOUR HUNDRED ONLY
		N.A	Excl.	5	
		Min.Order Qty(in unit):- 1	Lead Time(in days):- 84	Rate of Supply(monthly):- 3000	
24	HP/8300	Desktop Computer with preloaded Operating System	Configuration: Intel core i 7 with trusted platform module 1.2, Operating System: Linux	NOS.	51900 Rs. FIFTY-ONE THOUSAND NINE HUNDRED ONLY
		N.A	Excl.	5	
		Min.Order Qty(in unit):- 1	Lead Time(in days):- 84	Rate of Supply(monthly):- 3000	
25	HP/6305	Desktop Computer with preloaded Operating System	Configuration: AMD A6, Operating System: Microsoft Windows 8	NOS.	38000 Rs. THIRTY-EIGHT THOUSAND D ONLY
		N.A	Excl.	5	
		Min.Order Qty(in unit):- 1	Lead Time(in days):- 84	Rate of Supply(monthly):- 3000	
26	HP/6305	Desktop Computer with preloaded Operating System	Configuration: AMD A6, Operating System: Linux	NOS.	34500 Rs. THIRTY-FOUR THOUSAND FIVE HUNDRED ONLY

		N.A	Excl.	5
		Min.Order Qty(in unit):- 1	Lead Time(in days):-84	Rate of Supply(monthly):-1000
27	HP/6305	Desktop Computer with preloaded Operating System	Configuration: AMD A8,Operating System: Microsoft Windows 8	NOS. 40500 Rs. FORTY THOUSAN D FIVE HUNDRED ONLY
		N.A	Excl.	5
		Min.Order Qty(in unit):- 1	Lead Time(in days):-84	Rate of Supply(monthly):-1000
28	HP/6305	Desktop Computer with preloaded Operating System	Configuration: AMD A8,Operating System: Linux	NOS. 37000 Rs. THIRTY-SEVEN THOUSAN D ONLY
		N.A	Excl.	5
		Min.Order Qty(in unit):- 1	Lead Time(in days):-84	Rate of Supply(monthly):-1000
33	HP/8300	Desktop Computer with preloaded Operating System	Configuration: Intel core i5,Operating System: Microsoft Windows 8	NOS. 48000 Rs. FORTY-EIGHT THOUSAN D ONLY
		N.A	Excl.	5
		Min.Order Qty(in unit):- 1	Lead Time(in days):-84	Rate of Supply(monthly):-3000
34	HP/8300	Desktop Computer with preloaded Operating System	Configuration: Intel core i5,Operating System: Linux	NOS. 44500 Rs. FORTY-FOUR THOUSAN D FIVE HUNDRED ONLY
		N.A	Excl.	5
		Min.Order Qty(in unit):- 1	Lead Time(in days):-84	Rate of Supply(monthly):-3000

- 6-Terms of Delivery: Free delivery at site including installation and commissioning.
- 7-Excise Duty: ED NA at present and will not be charged even if it is applicable later on
- 8-Sales Tax: Extra @ 5%.
- 9-Delivery Period: (a) Upto first 3000 Nos. within 114 days from the date of receipt of supply order, thereafter 3000 Nos per month for item No. 19, 20, 21, 22, 23, 24, 33 & 34.
(b) Upto first 1000 Nos. within 114 days from the date of receipt of supply order, thereafter 1000 Nos per month for item No. 26, 27 & 28.
- 10(a)-Annual Turnover: .

(b)-Monetary Limit(In Rs.):	Without Any Limit
11-Payment Terms:	As per schedule B
12-Slab Discount Clause:	NIL
13-Prices:	FIXED
14-Quantity Offered:	.
15-Minimum Quantity in Single Supply Order:	
16-Minimum order Value in Single Supply Order:	
17-Status of the RC Holding Firm:	LSI
18-Paying Authority:	The Chief Controller of Accounts, Deptt. of Supply 16A, AKBAR ROAD New Delhi -110011 In addition to payment to be made by the CCA,New Delhi or its regional offices,the payments may be made directly by user Departments/DDOs/Consignees to respective supplier(s) upon satisfactory delivery of goods against DGS&D Rate Contracts
19-Inspection Authority:	Not applicable since the firm is holding Green channel status for subject stores
20-Quality Assurance Officer/Inspecting officer:	-do-
	For stores procured against DGS&D Rate Contract the Inspection Officer would be: (i) User Departments/DDO/Consignee itself or any authority/agency appointed by them or (ii) Additional Director General (QA) in DGS&D (if desired by user Departments/DDO/Consignee).
21-Place where the Stores are to be Tendered for Inspection:	Not Applicable being Green Channel Firm
22-R/C is DDOs Operated:	Yes

With effect from First October two thousand eight (01-10-2008),all supply order(s) against this Rate Contract must be placed by Direct Demanding Officer(s) on-line through D.G.S&D web site (www.dgsnd.gov.in) (indentor's page) only. Supply order(s) in any other form placed on or after 01-10-2008 shall not be valid and shall not be acted upon by the contractor or any other concerned agencies.

DDO shall download the supply order and send an ink signed copy to the concerned paying authority specified in the rate contract through Registered / speed post immediately after on-line placement of Supply Order(s).

23-Packing & Specification :	see annexure
24- Departmental Charges :	Departmental charges at the rates prescribed by government from time to time shall be levied,for the services rendered by the Directorate General of Supplies and Disposal,in regard to Purchase & Inspection. The rates currently applicable for departmental charges in regard to purchase and inspection of stores against DGS&D R/C.
24(a) For Purchase :	- Departmental Charges will be levied @1.0% of the value of the contract or supply order placed against the DGS&D rate contract.
24(b) For Inspection :-	Departmental Charges will be levied @1.0% of the value of the contract or supply order placed

against the DGS&D rate contract.

24(c). The value of the Contract or Supply Order shall be all inclusive basis including all taxes & duties. Service tax at prevailing rate as applicable shall be chargeable as extra on the Departmental Charges.

24(d) Such direct/referral Supply Orders being placed by various Government users on Rate Contract holding firms or their dealers/sub agents,obtaining supplies and making direct payments to the firms for the cost of stores prescribed in the Rate Contracts are liable to pay a nominal fee as Departmental Charges @0.25% of the value of Supply Order (all inclusive including taxes & duties) + Service Tax extra as applicable. After receipt of Supply Order,the firm will deposit the said Departmental charges + service tax thereon at the rates provided in the R/C to the concerned Controller of Accounts (CCA) viz. Delhi/Mumbai/Kolkata/Chennai, as the case may be ,as indicated in the R/C by way of Demand Draft/Bank Transfer. In case , the supplies are made in installments, the aforesaid Departmental charges + Service Tax can be paid by the firm with CCA on pro-rata basis based on the value of the supplies made. In case no supplies are made, Departmental charges would not be payable / claimable as no service would deem to have been rendered by DGS&D. The firms can claim Departmental charges from PAO of the indentor for the direct/referral orders placed by them.Those who err/conceal/misrepresent/default in payment of prescribed Department Charges would be viewed adversely and shall be liable for actions as deemed fit by DGS&D including de-registration,debarring or suspension of business dealings,blacklisting , bad performance and denial of further Rate Contracts etc, in addition to recovery of the requisite amounts.IT would be the responsibility of the user department to ensure that the prescribed departmental charges have been paid by the supplier before releasing their payments for the supplies. The firm would also disclose the same to DGS&D.

24(e) The Referral /Direct Orders placed by the indentor by tweaking DGS&D Rate Contract terms & condition and/or Specifications and obtaining the supplies within 1% of the DGS&D Rate Contract prices, such transactions will fall within the purview of DGS&D Rate Contract and will also attract the aforesaid Departmental Charges @0.25% of the value of stores ordered and supplied alongwith applicable Service Tax thereon.

24(f) In the event of placing such Referral/Direct Supply Orders, indentors shall send e-mail to DGS&D for which a special provision would be provided on DGS&D website. While the indentors placing on-line Supply Order on DGS&D e-procurement portal shall have the protection under the terms & conditions of DGS&D Rate Contract, the same would not be available in case they choose to place paper Supply Order and such transactions would be at their own risk.

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Asstt. Director (S) / Section Officer / Dy. Director
For and behalf of the purchaser named in the Form DGS&D 1001.

All the R/C particulars including prices in respect of individual R/Cs are available on DGS&D website which can be accessed by all.The DGS&D website is <http://dgsnd.gov.in>

SCHEDULE - B

Guaranty/Warranty Certificate : It is certified that the stores supplied are brand new, unused, non-refurbished and original and they full confirm to the technical specifications and description given in the subject Rate contract. It is further certified that the supplied stores are covered by the OEM Guaranty/Warranty as per the Subject Rate Contract.

TEST REPORTS FOR REGISTRATION AND ACCEPTANCE OF GOODS:

In case of products having satisfactory test reports from International Laboratory Accreditation Cooperation (ILAC) or their worldwide affiliated/recognized labs or NABL approved labs, it would be sufficient to consider the products of requisite quality for acceptance without insistence for any further testing pursuant to DGS&D Manual Correction Slip No. 38 dated 18-12-2012.

RC Specification: Guaranty / Warranty Clause:- Stores shall confirm to guarantee/warranty clause for a period of 36 months from the date of commissioning / demonstration, as per clause 18 of Form no. DGS&D-1001 with the following additional provision:-

Once the user Department/Consignee states/writes that the goods supplied are Defective/not functioning properly, it must be obligatory on the part of the supplier to immediately, not later than 7 days, attend to it by way of rectification/repair or replacement of the goods, without any questioning or pretexts on any ground. There shall be no scope of questioning the user department/consignee or resorting to any kind of verification or joint inspection in this regards, pursuant to DGS&D Manual Correction Slip No.37 dated 18.12.2012.

Payment Terms :- 90% against provisional receipt of stores by consignee, after delivery of stores by Green Channel firms on self certification with OEM warranty/Guarantee certificate and balance 10% on acceptance of stores by consignee within 60 days of receipt of stores.

SPECIAL CONDITIONS OF CONTRACT

1. Demonstration of the machines will be carried out free of cost at consignee's place.
2. Stores shall conform to Guarantee/Warranty clause for a period of 36 months from the date of Commissioning/demonstration, as per Clause 18 of form No. DGS&D- 1001.
3. Other terms and conditions are as per Form DGS&D-1001.
4. No assistance for import of finished product or raw material will be provided.
- 5 Green Channel Status

(a) It has been decided that green channel status has been granted to M/s. Hewlett Packard India Sales Pvt. Ltd. for items of the subject rate contract and they are allowed to self certify quality of the products against the stores of the RC as per their format duly stamped. DGS&D Inspection is waived in their case. Consequently, the payments would be made by the Chief Controller of Accounts, New Delhi against the Rate Contract for 90% + 10% basis against Consignee Receipt Certificate nos. 1, 2, 3, 4, 5 & 6.

Payment will be made for Green Channel firms : 90% against proof of Consignee Receipt Certificate Copy No. 1, 2 & 3 (as per format attached) by consignee for having received the stores on said to contain basis. Balance 10% after installation, commissioning and Consignee Receipt Certificate Copy No. 4, 5 & 6 (as per format attached) by consignee Firm would deliver the goods along with their Warranty / Guarantee Certificate (as per copy of format enclosed) under Self Certification.

Advance Payment Copy of C.R.C. Copy No. 1, 2 & 3 for claiming 90% payment: This is a provisional receipt. It only be tokens the receipt of stores by the consignee and is without prejudice to his rights of rejection under the general condition to contact. It is issued on said to contain basis the Contractor remaining responsible for proving the total quantities actually delivered.

Consignee mentioned in the CRC Copy No. 1, 2 & 3 should sign (in INK) & put his official rubber stamp on the Advance Payment Copy of CRC Copy no. 1, 2 & 3 IMMEDIATELY on the receipt of the material and handover the same to the company's authorized representative. Where this is not possible or inconvenient, it should be signed (in INK) by an official authorized by the consignee in that behalf. In such cases, the official signing the receipt certificate should indicate his designation and the official on whose behalf he is signing; and put his official rubber stamp.

Balance payment & Accounts Copy of C.R.C. No. 4, 5 & 6 for claiming 10% balance payment.

(i) Within 60 days from the date of material received, Consignee mentioned in the C.R.C. Copy No. 1, 2 & 3 should sign (in INK) & put his official rubber stamp on the Balance & Accounts office copy of C.R.C. Certificate No. 4, 5 & 6 and should fill up the columns of CRC.

(ii) In cases where the supply is incomplete or defective or the supplier do not carry out commissioning / demonstration of the stores within the period as per (i) above, the consignee shall report such cases immediately to the supplier and DGS&D.

(iii) In cases where the consignees do not release copy no 4, 5 & 6 of C.R.C. within the period as (i) above for the reasons which are considered not valid by the supplier, they may approach DGS&D with complete details for authorization of balance payment without copy 4, 5 & 6 of C.R.C. and the same shall be considered by DGS&D on merits of each case.

5. `NIL' against Octroi Exemption Certificate to be provided by the indenter along with order otherwise extra, if applicable.

6. Octroi Duty and Local Taxes:

Normally materials to be supplied to Govt. Department against Govt. contracts are exempted from levy of town duty, Octroi duty, terminal tax and other levies of local bodies. The local Town/Municipal Body regulations at times, however, provide for such exemption only on production of such exemption certificate from any authorized officer. Contractors should ensure that stores ordered against contracts placed by this office are exempted from levy of town duty/Octroi duty, Terminal tax or other local taxes and duties. Wherever required, they should obtain the exemption certificate from the purchase officer or indenter concerned, to avoid payment of such local taxes or duties. Octroi, entry tax etc. on buyers account in absence of relevant exemption certificate.

Guaranty/Warranty Certificate : It is certified that the stores supplied are brand new, unused, non-refurbished and original and they full confirm to the technical specifications and description given in the subject Rate contract. It is further certified that the supplied stores are covered by the OEM Guaranty/Warranty as per the Subject Rate Contract.

8. Supply of Road Permits/ Way bill by the indenter/consignees:

In all such cases where the requirement of Road Permit/Way Bills for entry of goods into a particular State is mandatory, the following provisions shall be strictly followed: -.

(a) The supplier shall request the indenter/consignee for providing Road permit/ Way bill within 10 days of the receipt of the Supply order. The supplier shall furnish all the necessary information and documents in this regard to Indenter/consignee.

(b) On receipt of the above request from the supplier, the indenter/consignee concerned shall arrange to provide the Road permit/Way Bill in the prescribed form to the supplier within a maximum period of two weeks so that the same reaches the supplier before the dispatch of the stores. However, in cases where the Road permit/Way Bill is issued on proof of actual invoice of the material, the consignee shall arrange to provide the Road permit/Way Bill from appropriate authorities within a maximum period of 5 days from the receipt of invoice.

(c) The supplier shall not be held responsible for any delay in supply due to non- supply/delayed supply of Road permit/Way bill by the indenter/consignee.

(d) All cases of abnormal delay in providing requisite details/ documents by the supplier or issue of Road permit/Way bill by indenter/consignee, the same shall be reported to DGS&D.

The details of the Road permits presently applicable in different States are as under:-

Sr.No. States Road Permit

1 Andhra Pradesh: -

2 Arunachal Pradesh: Form DG-01

3 Assam: Form 62

4 Bihar: Form 28

5 Chhattisgarh: Form 59A

6 Goa: -

7 Gujarat: Form 403

8 Haryana: Form 38 if value is Rs. 25,000 or more.

9 Himachal Pradesh: -

10 Jammu & Kashmir: -

11 Jharkhand: Form 28B

12 Karnataka: -

13 Kerala: -

14 Madhya Pradesh: Form 88/89

15 Maharashtra: -

16 Manipur: Form 27

17 Meghalaya: Form 14

18 Mizoram: Form 33

19 Nagaland : Form 16

20 Orissa: Form 28

21 Punjab: -

22 Rajasthan: Form 18

23 Sikkam: Form 20

24 Tamil Nadu: -

25 Tripura: Form 26

26 Uttar Pradesh: Form 32

27 Uttaranchal: Form 17

28 West Bengal: Form 50

SCHEDULE-D

SPECIAL INSTRUCTIONS TOR TO R/C HOLDERS

1. Rate Contract holders are advised that before entertaining the supply order(s), they should ensure the availability of following certificates from DDOs.

a) They are Central Government Department drawing funds from Consolidated Fund of India.

b) The expenditure involved for the purchase has received the sanction of the competent financial authority.

c) The funds are available under the proper head in the sanctioned budget allotment for the year.

d) They have been fully authorized by the Department to sign the supply order and incur the liability in respect of the stores being ordered.

2. The rate contract holders should assist the consignee(s) in the installation and operation of the machine, including recommendations for accessories and voltage stabilizer.

(Ranvir Singh)

Section Officer(IT)

For and on behalf of the purchaser named in the form DGS&D-1001

SCHEDULE - C

List of Parallel Rate Contract For Computers, Desktop and Peripherals

Sr.No.	NAME & FULL ADDRESS OF FIRM	R/C NO & DATE
1	HEWLETT PACKARD INDIA SALES PVT. LTD. Building No. 2, Tower D&E, 1st to 5th floor, DLF Cyber Green, DLF Cyber City, Phase III, Gurgaon Contact Person - Mr. Amit Anand - 08527646655 , aanand@hp.com Mr. Rahul Mehra , 09818217342. Gurgaon HARYANA 122002	Computers/IT-1/RC- 71090000/1014/81/O0259/4288 06-JAN-14

NOTE:

(1) Before placing supply order, DDOs are advised to check with DGS&D or on the website whether any further RCs have been awarded or amendments to Rate Contract have been issued.

(2) All the R/C particulars including prices in respect of individual R/C's are available on DGS&D website, which can be accessed by all. The access code of DGS&D website is <http://dgsnd.gov.in>.

ANNEXURE

(I) Type tests :

Type testing shall consist of verification of all the features & functional requirements including environmental tests and shall be from any Govt. laboratory. Type test reports shall be required at the time of Registration and Inspection. For type testing, registration and inspection, DoC Correction slip No.36&38 dated 18-12-2012 of DGS&D Manual is also applicable.

Environmental Tests :

The environmental tests sequence will be as under:

1. Dry Heat : For 16 hrs. at a temp. of 45 degree C in accordance with IS:9000/part-3/section-5/1977 (reaffirmed in 2007).
2. Cold Test : For 4 hrs. at a temp. of 0 degree C in accordance with IS:9000/part-2/section-4/1977 (reaffirmed in 2007).
3. Damp Heat Test : For 2 Cycles of 24 h each at a temp. of 40 degree C & 95% RH in accordance with IS:9000/part-5/section-1/1981 (reaffirmed in 2007).

After each environmental test and a recovery period of two hours, the product shall be checked for complete functional and feature verification, which should be within limits.

(II) Inspection and testing :

(A) Manufacturers shall have the following facilities :

1. Licensed version of suitable diagnostic software to test hardware components such as motherboard and its components like chip set, DNA controller, memory controller, input/output controller and availability of bad sectors on hard disk drives. It should also be possible to check serial, parallel & USB ports using special loop back connectors. Software such as Ziff Davis Bench, Win Bench & QA plus should also be available for checking the keyboard and for bench marking other software components.
2. Suitable pattern generator software to check the monitors of different characteristic .
3. Facility to measure leakage current and resistance to earth for checking the safety aspect of the system and peripherals.

(B) Manufacturers shall also preferably have the following facilities :

1. An ESD simulator of 8KV to check ESD susceptibility. All the susceptible points shall be checked by giving at least 10 shots of ESD discharge through air & 10 shots of ESD discharge through contact (each of 8 KV) while diagnostic software is running.
2. Suitable Thermal Chamber to check suitability for each configuration for

the
operating temperature 0 to 45 deg celsius and 40 deg celsius at 95% RH . In
addition to other checks and tests the following shall be done as
acceptance
test.

(i) Computer shall be kept inside the chamber at 0 Deg. Cent. for 4 Hours
with diagnostics software as at clause A(1) running and copy of log
report during this period shall be made part of the inspection report.

(ii) Computer shall be kept inside the chamber at 45 deg. Cent. for 4 hours
with diagnostics software as at clause A(1) running and copy of log
report during this period shall be made part of inspection report

(iii) Computer shall be kept inside the chamber at 40 deg. Cent. and 95% RH
for
4 hours with diagnostics software as at clause A(1) running and hard
copy
of log report during this period shall be made part of inspection
report.

(C) Drop test should be conducted on all the six surfaces of the packaging with
the systems & peripherals packed inside by dropping the same from a height
of 1 m.

Performance of the hardware shall be checked after conducting such tests
with
the help of diagnostic software. The packaging should be able to withstand the
test without any damage or malfunction.

(D) The tests at (B)&(C) above should be conducted on at least one piece out of
every 100 pcs manufactured and supplied in each configuration during each
inspection. If the testing facility is not available with the firm the samples
selected by the inspector shall be tested at a Govt lab.

(E) Certifications required as per the specifications shall be checked/verified
from source/website etc.

(F) Supplier shall furnish the details regarding the maximum power consumption
of the whole machine/system and data of maximum power consumption of the
following components individually.

- a. Chipset
- b. Processor
- c. Monitor
- d. Hard Disk Drive
- e. Cooling Fan
- f. Power Management Unit

For overall power consumption of the system supplier shall demonstrate
the same during pre despatch inspection and for the individual components firm
shall produce data sheet of the OEMs as an evidence.

(G) Supplier shall submit the necessary Certification/Documents at the time of
Registration and Inspection for the following.

- a. ROHS Compliance
- b. ISO 14001
- c. TCO-05 Compliance (for Monitors)

- H. Tenderer shall indicate make, Exact model and detailed specification of various items quoted to demonstrate compliance to the tender specification requirements and they shall get registration for those particular models.
- I. Tenderer shall also furnish manufacturer's technical brochure for each item quoted and shall submit authorization from the manufacturers to quote for their products.
- J. Tenders shall furnish a self certification from all the component OEMs for ROHS (Restriction of use of Hazardous Substances) compliance.
- K. Make of motherboard shall be specified by tenderer.
- L. MS Office 2013, wherever applicable, shall be preloaded and supplied with media & licence. Same shall be verified with the OEM certification during inspection. MS Office OLP versions are available with e-licence mode and media can be downloaded by the customer from <http://www.microsoft.com/licensing> after successful placement of order.

SPECIAL NOTE TO TENDERERS :

1. Only one Agent or Subsidiary or distributor who enters into direct agreement with foreign principle and not through any intermediary channel can be only considered as a valid Agent, who can be registered.
2. The foreign manufacturer has to declare with documentary evidence that they have adapted/tropicalized the equipment to suit Indian climatic conditions, as per clause 5.3.2 (c) of manual; and can prove the performance of the same along with accessories at the premises in India (Testing facilities required at firm's premises are for functional and performance parameter only and not for Type Testing and environmental testing as these testings have to be get it done from Govt. Lab).
The firms meeting these conditions, in addition to other conditions of registration in vogue, shall only be considered for registration as
`supplier
of imported stores. Mere submission of test report for environmental
testing
will NOT be treated as sufficient unless above declaration is also furnished by the importer, along with their application for registration and tender enquiry.
3. Supplier of Imported stores must submit a notarized declaration from their foreign principal (OEM) that the product/model number being quoted against the tender is currently undergoing production and have NOT been discontinued by them. The OEM shall further undertake that they shall continue to
provide
support to the product/model no. being quoted, during their warranty period. Such an undertaking shall be submitted at the time of registration, bidding and during EACH inspection.
4. As per CVC Circular No.03/01/12 dated 13.1.2012,
 - (a) In a tender, either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
 - (b) If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.
5. Multiple agents of same manufacturer (Indian or foreign) cannot participate in bid for the same item/product.

6. Firms registered with DGS&D or seeking registration/capacity assessment in the category of :
- (a) Indian agent of Indian Manufacturer : the registration and inspection shall be carried out at Indian Manufacturer's works.
 - (b) Supplier or Imported Stores (i.e. Indian Agent of Foreign Manufacturer) the registration and inspection shall be carried out at Indian AGENT's (Supplier of Imported Stores) premises/works.
7. (a) Firms must submit their application to concerned QA Office for fresh or renewal of registration/capacity assessment/special capacity assessment PRIOR to at least 30 days before the scheduled date of tender opening, failing which application may NOT be possible to be processed before tender opening date and only tenderers will be responsible for the same .
- (b) Tenderers shall be registered with DGS&D or NSIC(based on capacity report of DGS&D) to become eligible to quote against the T/E.
8. Registration for all scheduled items excluding add on items and in lieu items are required on the date of tender opening. It means all the items/models quoted against all schedules by tenderer have to be registered on the date of tender opening.
9. Add-on items listed in a particular schedule can be quoted against main item in some other schedule if the same is suitable for the main item. The procedure/guidelines to grant registration of all spares, accessories, add-on items required for proper functioning of Equipment.
- (I) The registration for all the scheduled items excluding add-on items/in lieu items, spares and accessories is required before the date of tender opening as per Clause 9.13.2 of DGS&D Manual which is reproduced below :
- "A firm is considered registered for such items of stores for which the registration has been specifically granted. The firm should be in the approved list maintained by the Registration Branch of the DGS&D for this purpose"
- (II) However, the procedure and policy to consider registration of spares and accessories including add-on items/in lieu items requested by an Indian supplier along with a request for main equipment will be in line with Clauses 13.20.1, 13.20.5(a) and 13.21.6(b) reproduced below and as per clause 13.22.2 :
- Refer clause 13.20.1 of DGS&D Manual
- "While spares and accessories which are essentially required for functioning of the main equipment ,can be included in the rate contracts for the main equipments, rate contract will be concluded, as a policy, for following categories of spares :
- (a) OEM Indigenous Spares with Original Equipment Manufacturers
Refer clause 13.20.5 of DGS&D Manual
"Spares other than for engines of imported and indigenous machinery may be purchased from :
 - (a) OEM, OEM approved units or established OE suppliers
Refer clause 13.21.6 of DGS&D Manual
 - (b) Such or the bought-out items which form a part of an assembly or

sub-assembly for which the firm is registered and is entitled for rate contract, could, however, be considered for inclusion in the registration/rate contract as individual item also.

(III) The relevant guidelines mentioned in paras 13.20.1, 13.20.5(a), 13.21.6(b)

10. In respect of items to be supplied / supplied by the Green Channel firms, the inspection may be carried out by the DGS&D in cases where such inspection is insisted by indentors.

11. However, where DGS&D inspection is not involved. The indentor and consignee has to ensure that the quality of stores delivered is as per R/C specification and the supplier is in possession of all the relevant documents as specified

in the R/C. In respect of the imported stores it shall be ensured that the stores being delivered has reached the country through legal channel and the

supplier is in possession of all the import documents in their name.

Desktop Computer with preloaded Operating System

Specification :-

1. Intel Core i3 Configuration

- a. CPU : Intel Core i3-3220, 3.3 GHz, 3 MB Cache or higher.
- b. Chipset : Intel 6 series or better.
- c. Bus Architecture : 3 PCI (PCI/ PCI Express) or more
- d. Memory : 4 GB 1333 MHz DDR3 RAM with 16 GB Expandability.
- e. Hard Disk Drive : 500 GB 7200 rpm or higher.
- f. Monitor : 47 cm (18.5 inch) or larger TFT/LED Digital Colour Monitor TCO-05 certified.
- g. Keyboard : 104 keys
- h. Mouse : Optical with USB interface.
- i. Bays : 3 Nos. or above.
- j. Ports : 6 USB Ports (with at least 2 in front), 1 Serial audio ports for microphone and headphone in front.
- k. Cabinet : Mini Tower.
- l. DVD ROM Drive : 8X or better DVD ROM Drive.
- m. Networking facility : 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up.
- n. Operating System : Windows 8 Professional / Linux preloaded with Media and Documentation and Certificate of Authenticity.

- o. OS Certifications : Windows 8 OS and Linux certification.
- p. Power Management : Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.
- q. Preloaded Antivirus Software : Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 8 only).

2. Intel core i7 Configuration

- a. CPU : Intel Core i7-3770, 3.4 GHz, 8 MB Cache or better.
- b. Chipset : Intel Q77 Express or higher.
- c. Bus Architecture : 4 PCI (PCI/ PCI Express)
- d. Memory : 4 GB 1333 MHz DDR3 RAM with 32 GB Expandability.
- e. Hard Disk Drive : 500 GB 7200 rpm or higher.
- f. Monitor : 47 cm (18.5 inch)larger LED/ TFT Digital Colour Monitor TCO- 05 certified.
- g. Keyboard : 104 keys .
- h. Mouse : Optical with USB interface.
- i. Bays : 2 Nos. or above.
- j. Ports : 6 USB Ports including 2 USP 3.0 Ports (with at least 2 in front), audio ports for microphone and headphone in front.
- k. Cabinet : Small form factor (Max. 16 Litres).
- l. DVD ROM Drive : 8X or better DVD ROM Drive.
- m. Networking facility : 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up, TPM enabled 1.2 chip using any standard management software.
- n. Operating System : Windows 8 Professional / Linux preloaded, as specified, with Media and Documentation and Certificate of Authenticity.
- o. OS Certifications : Windows 8 OS and Linux certification.
- p. Power Management : Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.
- q. Preloaded Antivirus Software : Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 8 only)

Note : For items under schedule 3, item sl. no. 5 and 6 (ie. Intel core i7

with trusted platform module 1.2) shall be supplied with trusted platform module 1.2 .

3. AMD A6 Dual Core Processor

- a. CPU : AMD A6 5400K, 3.4 GHz Processor with Cache, 1 MB Total Cache or higher.
- b. Motherboard : AMD A Series/nvidia GE Force A series or higher.
- c. Bus Architecture : 4 PCI (PCI/ PCI Express)
- d. Memory : 4 GB 1066 MHz DDR3 RAM with 16 GB Expandability.
- e. Hard Disk Drive : 500 GB 7200 rpm or higher.
- f. Monitor : 47 cm (18.5 inch)or larger TFT/LED Digital Colour
Monitor TCO-05 certified.
- g. Keyboard : 104 keys
- h. Mouse : Optical with USB interface.
- i. Bays : 3 Nos. or above.
- j. Ports : 6 USB Ports including 2 USB 3.0 Ports (with at least 2 in front), audio ports for microphone and headphone in front.
- k. Cabinet : Mini Tower.
- l. DVD ROM Drive : 8X or better DVD ROM Drive.
- m. Networking facility : 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up.
- n. Operating System : Windows 8 Professional / Linux preloaded, as specified, with Media and Documentation and Certificate of Authenticity.
- o. OS Certifications : Windows 8 OS and Linux certification.
- p. Power Management : Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.
- q. Preloaded Antivirus Software : Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 8 only)

4. AMD A8 Quad Core Processor

- a. CPU : AMD A8 5500, 3.2 GHz 4 Core, 4 MB Total cache or better.
- b. Chipset : AMD A Series chipset/ nvidia or higher.
- c. Bus Architecture : 4 PCI (PCI/ PCI Express)

- d. Memory : 4 GB 1333MHz DDR3 RAM with 16 GB Expandability.
- e. Hard Disk Drive : 500 GB 7200 rpm or higher.
- f. Monitor : 47 cm (18.5 inch) or larger LED/ TFT Digital Colour
Monitor
TCO-05 certified.
- g. Keyboard : 104 keys
- h. Mouse : Optical with USB interface.
- i. Bays : 3 Nos. or above.
- j. Ports : 6 USB Ports (with at least 2 in front), audio ports
for microphone and headphone in front.
- k. Cabinet : Mini Tower.
- l. DVD ROM Drive : 8X or better DVD ROM Drive.
- m. Networking facility : 10/100/1000 on board integrated Network Port with
remote booting facility remote system installation,
remote wake up.
- n. Operating System : Windows 8 Professional / Linux
preloaded, as specified, with Media and
Documentation and Certificate of Authenticity.
- o. OS Certifications : Windows 8 OS and Linux certification.
- p. Power Management : Screen Blanking, Hard Disk and System Idle Mode in
Power On, Set up Password, Power supply SMPS Surge
protected.
- q. Preloaded Antivirus Software : Norton or McAfee or eTrust or e-Scan or
Fore front or Trend Micro or PC Tool or Quick heal
Antivirus (Latest Version) with 60 days License.
(Included in case of Windows 8 only)

6. AMD A10 Configuration

- a. CPU : AMD A10 5700, 3.4 GHz, 4 MB Cache, 4 Cores
or higher.
- b. Chipset : A series chip set or higher.
- c. Bus Architecture : 4 PCI (PCI/ PCI Express)
- d. Memory : 4 GB 1333 MHz DDR3 RAM with 16 GB Expandability.
- e. Hard Disk Drive : 500 GB 7200 rpm or higher.
- f. Monitor : 47 cm (18.5 inch) or larger LED/TFT Digital Colour
Monitor
TCO- 05 certified.
- g. Keyboard : 104 keys .
- h. Mouse : Optical with USB interface.
- i. Bays : 3 Nos. or above.

- j. Ports : 6 USB Ports including 2 USB 3.0 Ports (with at least 2 in front), audio ports for microphone and headphone in front.
- k. Cabinet : Small form factor (Max. 16 Litres).
- l. DVD ROM Drive : 8X or better DVD ROM Drive.
- m. Networking facility : 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up, TPM enabled 1.2 chip using any standard management software.
- n. Operating System : Windows 8 Professional / Linux preloaded, as specified, with Media and Documentation and Certificate of Authenticity.
- o. OS Certifications : Windows 8 OS and Linux certification.
- p. Power Management : Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.
- q. Preloaded Antivirus Software : Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 8 only)

Note : For items under schedule 3, item sl. no.13 and 14 (ie. AMD A10 with trusted platform module 1.2) shall be supplied with trusted platform module 1.2 .

7. Intel core i5 Configuration

- a. CPU : Intel Core i5-3470, 3.2 GHz, 6 MB Cache or higher.
- b. Chipset : Intel Q77 or better.
- c. Bus Architecture : 4 PCI (PCI/ PCI Express)
- d. Memory : 4 GB 1600 MHz DDR3 RAM with 32 GB Expandability.
- e. Hard Disk Drive : 500 GB 7200 rpm or higher.
- f. Monitor : 47 cm or larger(18.5 inch or larger) TFT/LED Digital Colour Monitor TCO-05 certified.
- g. Keyboard : 104 keys.
- h. Mouse : Optical with USB interface.
- i. Bays : 3 Nos. or above.
- j. Ports : 6 USB Ports including 2 USB 3.0 Ports (with at least 2 in front), audio ports for microphone and headphone in front.
- k. Cabinet : Mini Tower.
- l. DVD ROM Drive : 8X or better DVD ROM Drive.

- m. Networking facility : 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up, TPM enabled 1.2 chip using any standard management software.
- n. Operating System : Windows 8 Professional / Linux preloaded, as specified, with Media and Documentation and Certificate of Authenticity.
- o. OS Certifications : Windows 8 OS and Linux certification.
- p. Power Management : Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.
- q. Preloaded Software : Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 8 only).

LIST OF ALL AMENDMENTS

For RC No. Computers/IT-1/RC-71090000/1014/81/O0259/4288

NOTE: No Amendments issued till date 07-JAN-14